



Job Advert: Support Worker Role at the Water Lily Project

Position: Support Worker – Mental Health Focus

Location: Christchurch, Dorset

Organization: Water Lily Project

Salary: £10.50 per hour

Hours: 20 hours per week

Fixed 1 Year Contract

Are you passionate about positively impacting the lives of women in crisis? Do you have a strong understanding of mental health issues and a desire to provide compassionate support? If so, the Water Lily Project in Christchurch, Dorset is seeking a dedicated Support Worker to join our team.

About the Water Lily Project:

The Water Lily Project is a Christian Charity committed to supporting women facing challenging circumstances. Our mission is to provide a safe and nurturing environment where women can find support, guidance, and practical assistance. We focus on helping women in crisis. 85% of our beneficiaries are escaping domestic abuse and this role will provide mental health support to our beneficiaries, empowering them to rebuild their lives and regain their independence. As a Christian-based organisation, we believe that the project needs to be able to meet people where they are in their journey and demonstrate the qualities of love, support, generosity, integrity, and grace towards those who seek support; and we will do this to the highest standards of professionalism and in full compliance with appropriate Safeguarding and Health and Safety regulations.

Responsibilities:

Provide 1:1 emotional support and practical assistance to women facing crisis situations, with a particular focus on those dealing with mental health challenges.

Develop trusting and supportive relationships with clients, ensuring their individual needs and preferences are respected.

Offer guidance and advocacy to help clients access relevant services, including mental health resources, counselling, and support groups.

Assist in developing and implementing personalised support plans, working collaboratively with clients to set achievable goals.

Promote self-care and well-being by encouraging healthy coping mechanisms and providing information on community resources.

Maintain accurate and confidential records of client interactions, progress, and any safeguarding concerns.

Collaborate with other team members and external stakeholders to coordinate holistic support for clients.

Requirements:

Previous experience in a support or care role, preferably working with individuals facing mental health challenges.

Strong understanding of mental health issues and the ability to provide non-judgmental support and guidance.

Empathetic and compassionate nature, with excellent interpersonal skills.

Knowledge of local resources and services available to support women in crisis.

Ability to work independently and as part of a team, demonstrating flexibility and adaptability.

Excellent organizational and time management skills, with the ability to prioritize tasks effectively.

Proficient in maintaining accurate and confidential records.

Commitment to maintaining professional boundaries and promoting client confidentiality.

Availability to work 20 hours per week, with some flexibility in scheduling.

How to Apply:

If you are passionate about supporting women in crisis and believe you have the skills and experience required for this role, we would love to hear from you.

Please send your CV and a cover letter outlining your suitability for the position to [email address].

The deadline for applications is 11th August with Interviews scheduled for 17th August.

The Water Lily Project is an equal-opportunity employer. We value diversity and encourage applicants from all backgrounds to apply.

Note: Only shortlisted candidates will be contacted for an interview.